



Dr. Chris M. Law

Short-Form CV | Updated August 2022

[Accessibility Track Consulting, LLC](#)

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Focus

Dr. Law delivers innovative projects *with* and *for* the accessibility community through his consulting company, *Accessibility Track*:

- In 2022 he is bringing together members of the accessibility testing field to address the need for [Industry Consensus Standards on Accessibility Reporting](#). Meetings with potential members throughout 2019 resulted in a for the formation of a new member driven non-profit organization. This organization will develop standards for generating validated website and consumer product accessibility test results that are easy-to-comprehend by consumers and procurement personnel. The board, along with organizational and operational documents were formed in early 2022, and the Standard Accessibility Reporting Inc. website officially launched to begin taking memberships on July 27, 2022.
- In 2019, he founded and has since organized the annual [Digital Accessibility Legal Summit](#), an invited-speaker event that brings together experts from the fields of accessibility and legal to discuss current trends, and to provide insights that will be helpful to practitioners in their work on digital accessibility. In 2021 the event was hosted by American University Washington College of Law. Dr. Law produces an edited volume of the talks, with the first biennial [Digital Accessibility Legal Digest](#) published recently by Full Court Press.
- In 2016 he co-founded and has since organized and chaired the [Information and Communications Technology \(ICT\) Accessibility Testing Symposium](#). This peer-reviewed conference draws 150-200 attendees annually, and has become the premier event for practitioners and academics to share knowledge and stay up-to-date on testing practices. The proceedings are published online. The event is supported by a committee of around thirty professionals from the field.
- Also in 2016, he conceived of and developed the [Accessibility Switchboard](#) information portal for the National Federation of the Blind. The project brings together a community of practice of thirty-five-plus member organizations to produce resources and guidance to help newcomers to the field of digital accessibility. Dr. Law continues to manage the project and the community of practice for the NFB.

Dr. Law has over twenty-five years of experience in the field of IT accessibility. His areas of expertise include:

- Professional community building, conference organization and hosting
- R&D of standards and guidelines for ICT accessibility
- Organizational behavior, corporate culture and disability/diversity/inclusion programs
- Testing (including code inspection, usability testing, management of testing programs)
- Section 508 government program support
- Web, software, and electronic document accessibility
- Inclusive / Universal / Accessible Design

Education

Ph.D., College of Business, RMIT University, Melbourne, Australia, 2010.

(Thesis: [Responding to accessibility issues in business.](#))

M.Sc., **Industrial Engineering Human Factors**, University of Wisconsin-Madison, USA, 1997.

B.Sc., **Ergonomics**, Loughborough University of Technology, England, 1994.

Employment

- 10/15-present: Self-Employed, DBA **Accessibility Track Consulting, LLC**.
- 10/09-9/15 **Section 508 Program Support Consultant**: New Editions Consulting, Inc. at the Department of Homeland Security (4/12-9/15); and URS-Apptis, Inc. at the Social Security Administration (10/09-3/12)
- 5/04-4/06: **Faculty Research Assistant, Information Systems Department, UMBC** (University of Maryland Baltimore County)
- 5/02-4/04: **Senior Accessibility Consultant**, Maskery & Associates, Ottawa, Canada
- 9/95-4/02: **Human Factors Research Engineer**, Trace R&D Center, University of Wisconsin-Madison

Media Samples

- **Short Update Video: [The Accessibility Switchboard](#)** (featuring Anil Lewis, National Federation of the Blind), September 16, 2021
- **Interviewee on the CHAX Chat Podcast** (Dax Castro & Chad Chelius):
[Part 1: VPATs, Risk and Accountability](#), July 20, 2021, and
[Part 2: Web Accessibility, Cognitive Disability and Predictive Text](#), July 28, 2021.
- **Panel Chair: [ICT 2020 Overlays Panel](#)** (featuring Karl Groves, Tenon.io; Al Hoffman, Deque Systems, Inc.; Anil Lewis, National Federation of the Blind; David O'Neill, The Paciello Group; Cyndi Rowland, WebAIM; also joined by Conference Co-Chair Matt Feldman), October 23, 2020.

Selected Publications and Other Contributions

Organizational Risk Assessments and Risk Mitigation Tools. Law, C.M. & D'Intino, P.

Instructional Course Delivered as part of the Digital Accessibility Legal Summit, 2019 & 2021 (With Hill, E.), and as part of the ICT Accessibility Testing Symposium, 2019.

Law, C.M., D'Intino, P., Romanowski, J. & Sinclair, R. (2018). **Priorities for the field: Management and Implementation of Testing within Accessibility Programs.**

Proceedings of the 3rd Annual ICT Accessibility Testing Symposium: Mobile Testing, 508 Revision, and Beyond, Arlington, VA, November 7 & 8, 2018

Making Accessibility Happen: A QA-Focused Approach. Law, C.M. Nielsen Norman Group Online Seminar, June 22, 2016.

Organizational Change and Accessibility: Overcoming the Resistance. Law, C.M.

Webinar for the International Association of Accessibility Professionals (IAAP), Mar. 31, 2016.

Starting or Revamping an Accessibility Program in an Organization. Law, C.M., Kline, J., Tobias, J. Skeene, K. & Robinson, N. Two-Part Webinar for AccessGA, March 1 & 15, 2016.

The Trusted Tester: Implementation in agencies beyond DHS. Law, C.M., Greenaugh, C., Ashe, C., Anderson, H. & Dunwoody, R. The 2015 Section 508 Interagency Accessibility Forum: Sharing Accessible Solutions for Everyone. Washington, DC, October 20, 2015.

Law, C.M., Yi, J.S., Choi, Y.S. & Jacko, J.A. (2008). **A systematic examination of universal design resources: Part 1, heuristic evaluation.** Universal Access in the Information Society, 7(1-2) pp 31-54, and **Part 2, analysis of the development process**, pp 55-77.

More details given in Long Form CV, available on request

(includes full details on employment responsibilities, funded projects, full conference papers and activities, full publications list, guides and other materials)